

**Non-Compliance Recall  
23V-099  
Digital Key  
Model Year 2022-2023  
BMW 2 Series, 8 Series, Z4  
Issue Date: 02/17/2023**

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**  
Model Year 2022-2023 BMW 2 Series, 8 Series, and Z4 models in the US are potentially affected.
- Q2. What is the specific issue?**  
Software in potentially affected vehicles may not recognize the removal of the digital key (key card or mobile phone) from the wireless charging tray, and therefore may not meet a Federal requirement.
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**  
Other models have been programmed with software according to specifications.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
Potentially affected vehicles will receive a software update for free which should take about an hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).